



## COVID-19 Shoot Requirements

To ensure the safety of you, your sellers and our photographers you MUST follow these requirements until further notice:

1. We will ONLY photograph properties with nobody present during the shoot. Homeowners, family members, you and your team must leave the home during photo shoots.
2. PLEASE arrive at least 30+ minutes before your appointment to turn on lights, adjust blinds and de-clutter in advance of our photographer arriving. You should treat the photo shoot like a buyer showing when you normally ask sellers and their family to leave.
3. PLEASE let your photographer know if any homeowners or their family have been sick or showing signs of Coronavirus symptoms in the past two to three weeks.

### **What We're Doing To Be Safe**

- Our photographers are avoiding contact as much as possible with people and objects as they enter and within homes during shoots.
- Photographers are using hand sanitizer and disinfecting wipes to clean any objects they need to touch, to clean their hands and equipment before, during and after each shoot.
- Photographers are practicing the 'social distancing' recommendations being advertised everywhere and attempting to keep a safe distance without contacting you or your sellers during shoots.
- If a photographer arrives at a property and it appears that anyone is sick or we're advised by our client that someone living in the home has been sick, our photographers have permission to only shoot exterior photos and either return for interiors at another more safe time or credit back a full or partial payment if we happen to cancel the order or they only shoot exteriors.
- We've asked all photographers to immediately report if they begin feeling sick and they've agreed to take time off for as long as needed to confirm they have not contracted the Coronavirus or to avoid showing up at shoots with even common cold or flu symptoms.

### **What You Can Do To Help**

- We would greatly appreciate you asking homeowners, their family members and others to not be present during shoots. We do know this might not be possible for all shoots, but we hope many sellers will understand and actually prefer to not be in the home while it's being photographed.
- Now more than ever, it's very important that your listing is ready for pictures at the scheduled appointment time! We've always asked our clients to follow our [Preparing Your Listing For Photography Guidelines](#) but now it's even more important that you and your listings are ready when our photographers arrive.
- We feel it's in everyone's best interest for our photographers to not help moving furniture or other personal objects within a home. We'll adjust small things that can be moved with a foot or elbow but we honestly think homeowners would prefer that our photographers aren't touching their personal belongings!
- PLEASE let us know in advance if you find out homeowners or family members have been sick or tested positive for the Coronavirus